



Stellar Phoenix Oracle Recovery

Version 1.0

User Guide



Stellar Phoenix Oracle Recovery

Overview

Stellar Phoenix Oracle Recovery software recovers corrupted databases that are created by using Oracle 9i. Oracle 9i should be installed on a computer in which Stellar Phoenix Oracle Recovery software needs to be installed. This software repairs a corrupted database and inserts recovered data in a new database created by user before initiating recovery process, without making any changes in the corrupted database. Oracle stores a database at the location specified during the configuration of the database.

There should be no active connection with the database that needs to be recovered. All connections should be closed and then recovery process should be started.

After scanning process Stellar Phoenix Oracle Recovery software shows the original contents of the selected database. You can also select and recover corrupted databases manually by using the Stellar Phoenix Oracle Recovery software.

Key Features of Stellar Phoenix Oracle Recovery:

- Recovery of corrupted Oracle databases
- Preview of contents of databases
- Supports Oracle 9i
- Recovers tables, views, table space
- Recovers clusters and cluster tables
- Recovers triggers, schemas, synonyms, roles, index, sequence
- Recovers primary and foreign key associated with tables
- Recovers user-defined data functions and stored procedures
- Recovers packages, packages body
- Manual selection of databases

Stellar Phoenix Oracle Recovery Limitations:

- Tables present in SYS schema are not recovered.
- Tables containing XML Data type columns are not recovered.
- Tables containing abstract data type are not recovered.
- Tables with partitioning are not recovered.
- Index organized tables and type tables are not recovered.
- BFile data type are not supported i.e. columns of data type BFile are not recovered.



Installation Procedure

Before installing the Stellar Phoenix Oracle Recovery software ensure that your computer meets the minimum system requirements.

Minimum System Requirements:

- **Operating System:** Windows 2003/XP
- **RAM:** 1GB RAM per 20 GB of database
- **Hard Disk:** 20MB of free space
- **Oracle 9i**

To install Stellar Phoenix Oracle Recovery:

- Double-click spor.exe to start setup process. Setup - Stellar Phoenix Oracle Recovery dialog box opens. Click **Next**.
- In the License Agreement screen, select 'I accept the agreement' option. The Next button will be enabled. Click **Next**.
- In Select Additional Tasks screen, check required check boxes. Click **Next**.
- In Select Destination Location screen, provide the path by using Browse button where setup files will be stored. Click **Next**.
- In Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
- In the Ready to Install screen, review the settings. Click Back to change settings. After confirming, the settings click **Install**. The Installing screen shows the installation process.
- After completing the process, the Completing the Stellar Phoenix Oracle Recovery Setup Wizard screen opens. Click **Finish**.

To start the software, do one of the following:

- Click **Start**, point to **All Programs**, select **Stellar Phoenix Oracle Recovery**, and then click **Stellar Phoenix Oracle Recovery**.
- Double-click the shortcut icon of **Stellar Phoenix Oracle Recovery** on the desktop.
- Click quick launch icon of **Stellar Phoenix Oracle Recovery** on the task bar.



How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.oracledataserecovery.com/buy-now.php?Order> for more information and to place an order.

Alternatively, if the demo version is installed then you can register the demo version. To register the demo version, on the Activation menu select [Activate Online](#) to start the registration process.

Once the registration is complete, an activation serial number along with activation details is sent through email. This activation serial number is required to register the software.



Registration Over Internet

To register the software over Internet:

1. On the Activation menu, select **Activate Online**. Stellar Phoenix dialog box opens, click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Next**.
3. Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click **Next**.



4. The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

Notes:

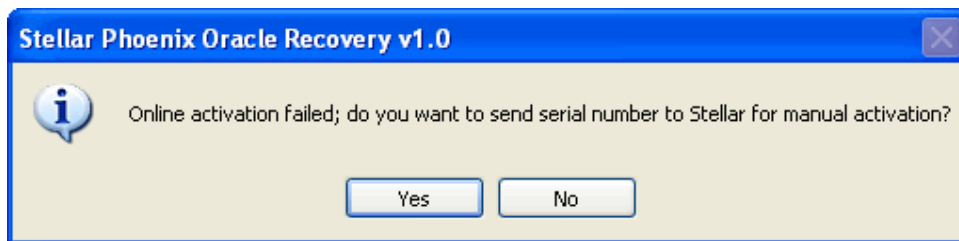
- If the software fails to registered over Internet then an error message will be shown regarding the Casper default value. Click **OK**.
- Stellar Phoenix Oracle Recovery v1.0 dialog box opens that provides you the option of sending serial number to license server. In reply, license server will send a site key, which is used to registered the software manually. Click **Yes** and follow the steps 3 to 7 of [manual activation](#) topic to manually register the software.
- In addition, you can generate the PHX_REG.txt file manually by starting the online activation. View [manual activation](#) to perform the process of generating PHX_REG.txt file.



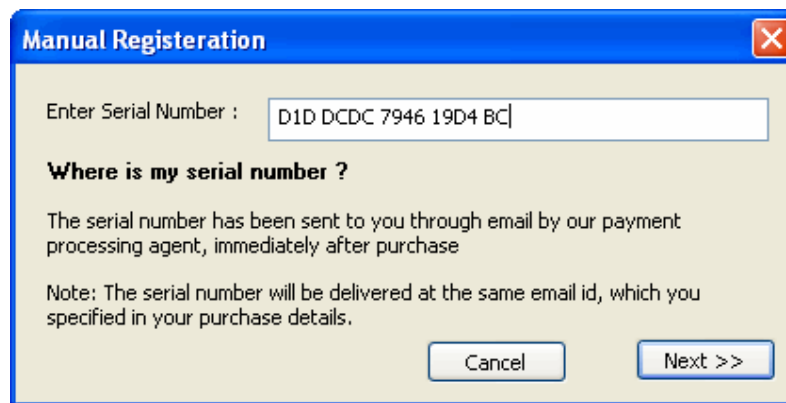
Manual Activation

To register the software by using manual activation:

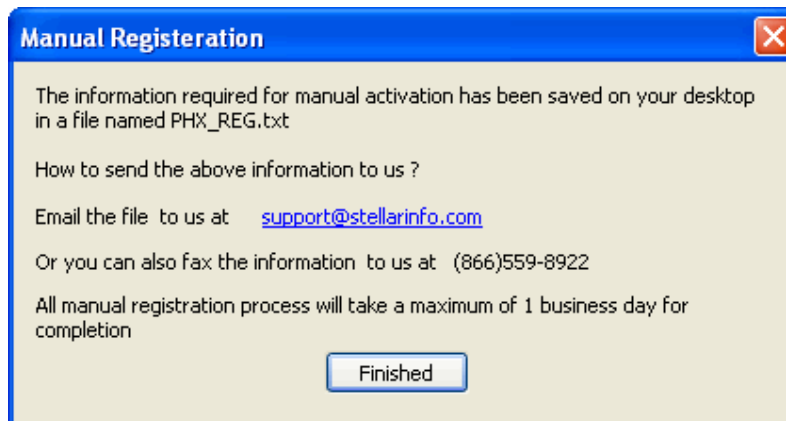
1. On the Activation menu, select **Activate Online**. The Stellar Phoenix dialog box opens, click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Cancel**. The Stellar Phoenix Oracle Recovery v1.0 dialog box opens, click **Yes**.



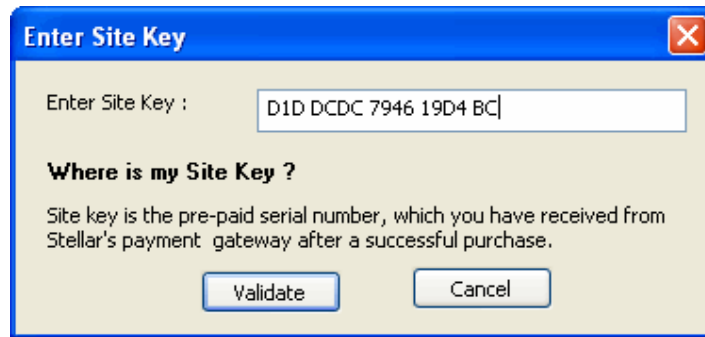
3. In the Manual Registration screen, enter the serial number that is received after the purchase of the software. Click **Next**.



4. A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinfo.com address. You can click the link given in the screen to start to automatically compose the email for the given email address. Click **Finished**.



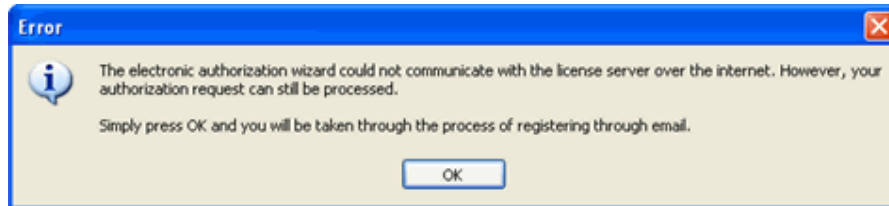
5. After verifying the purchase details, you will receive the site key that is required to register the software by using manual activation.
6. When you receive the site key, open Stellar Phoenix Oracle Recovery, On the Activation menu, select **Manual Registration**.
7. In the Manual Registration screen, type the site key, which is received through email after sending the PHX_REG.txt file, in the Enter Site Key text box. Click **Validate** to register the software.



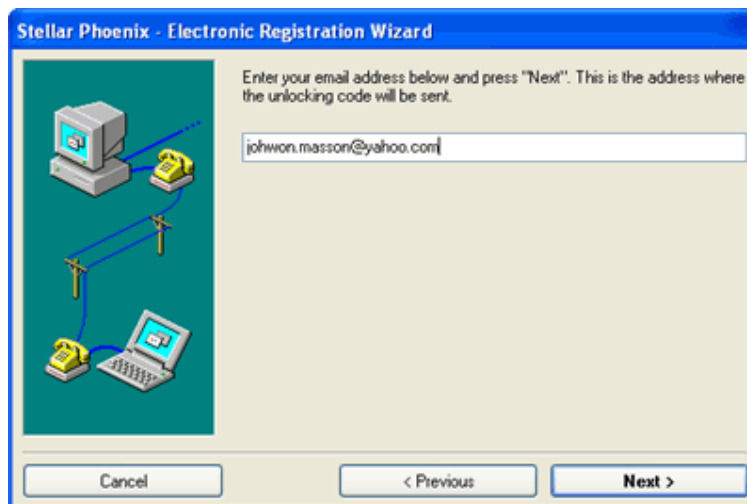


Registration Through Email

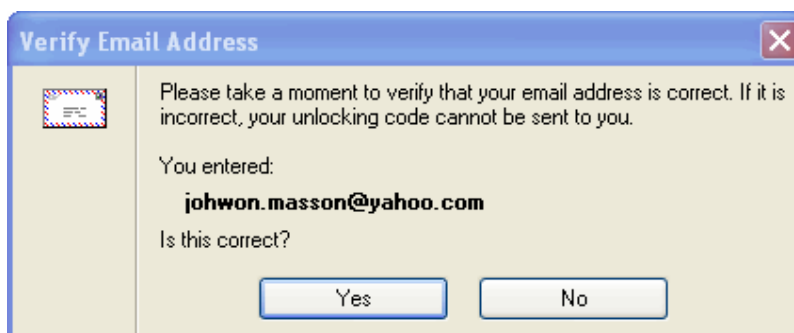
If you receive the given below error dialog box, then click **OK** to start the registration process by using email.



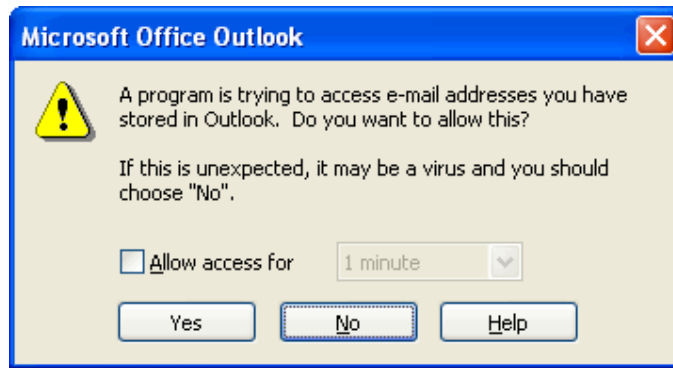
1. Click **OK**, to register through email. The Stellar Phoenix - Electronic Registration Wizard for sending the authorization request will appear.
2. Leave the check box **Manually send email** clear and click **Next** to continue.
3. Type your email address in the text box. The unlocking code will be sent to this email address. Click **Next**.



4. In the Verify Email Address screen, verify the email address you have entered and click **Yes**.



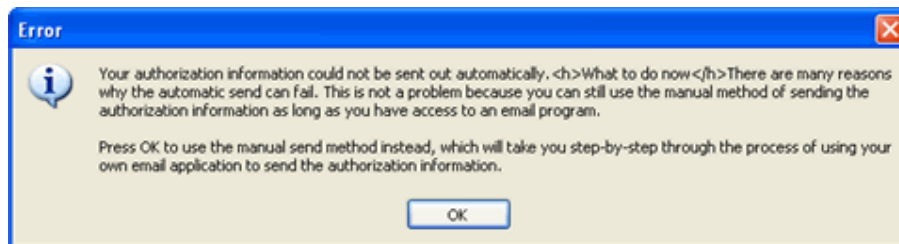
5. If your email client is blocking the process the following dialog box appears, it depends on your email client here Microsoft Outlook example is given. Click **Yes**, and then click **Finish**.



Note: If you click **Previous** button then you will need to type the serial number, which is received after purchase of the software and email address, the remaining procedure is same as mentioned above.

Software automatically launches the default email client, and sends an email containing your unique site code with registration request to the registration server.

If the registration wizard could not launch the default email client, following message will appear.



Click **OK**, to continue the process manually.

1. Open your email client (like Outlook Express, MS outlook, Eudora etc) and create a new message.
2. Place the cursor in the box labeled **To** and press **CTRL+V** to paste address. If it does not work, right-click on the **To** box and select **Paste** from the popup menu. The To box will contain the **online-register@stellarinfo.com** address. Click **Next**.
3. Place the cursor in the **Subject** box in the same message window and paste (method same as above) the text. The Subject box will contain the **Registration Request** text. Click **Next**, do the same process mentioned above to paste the encrypted text content in the body of the message.
4. Click **Next** to finish the procedure. After clicking **Finish**, click send button in your email client to send the email. After processing your email, registration server would send you an email containing unlocking code/site-key.



Menubar

The Menubar of the Stellar Phoenix Oracle Recovery includes the given below menus and items:

- **File**
 - **Open Database:** to open Oracle 9i database
 - **Start Repair:** to start repairing process
 - **Stop:** to stop an ongoing repairing process
 - **Exit:** to close the Stellar Phoenix Oracle Recovery software

- **View**
 - **Toolbar:** to view toolbar, select toolbar to be shown in main user interface
 - **Status Bar:** to view Status Bar, select Status Bar to be shown in main user interface
 - **Message Log:** to view Message Log, select Message Log to be shown in main user interface

- **Tools**
 - **Save Log:** to save the record of all processes that are performed by Stellar Phoenix Oracle Recovery software in a text file
 - **Clear Log:** to clear the record of all processes that are performed by Stellar Phoenix Oracle Recovery software

- **Activation**
 - **Activate Online:** to register the Stellar Phoenix Oracle Recovery software online
 - **Manual Registration:** to register the Stellar Phoenix Oracle Recovery software manually

- **Help**
 - **Stellar Phoenix Oracle Recovery Help:** to open user guide of the Stellar Phoenix Oracle Recovery software
 - **Purchase Stellar Phoenix Oracle Recovery Online:** to purchase the Stellar Phoenix Oracle Recovery software online that is to purchase activation keys
 - **Updates:** to download new updates for the Stellar Phoenix Oracle Recovery software
 - **About Stellar Phoenix Oracle Recovery:** to view End User License Agreement and general information about the Stellar Phoenix Oracle Recovery software



Toolbar

The toolbar of Stellar Phoenix Oracle Recovery software includes these tools:



Open database: use this icon to locate and open database that needs to be repaired



Start Repair: to start repairing a selected database



Stop Repair: to stop database repairing process



Help: to open user guide of the Stellar Phoenix Oracle Recovery software



Updates: to download latest updates for the Stellar Phoenix Oracle Recovery software



Purchase: to purchase the Stellar Phoenix Oracle Recovery software



About: to view End User License Agreement (EULA) and general information



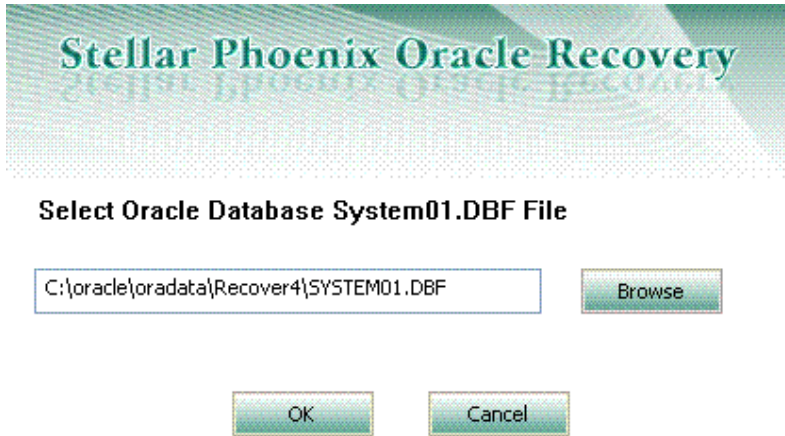
Planning Database Recovery

- Oracle 9i is installed on the system where repair process is to be performed.
- You need to create a new blank database. This new database is used to store all repaired data of corrupted database.
- Make sure that there are no active connections or users with the corrupt database.



Selecting Database

- Browse to locate the corrupted database. This will pop up a screen as displayed below:



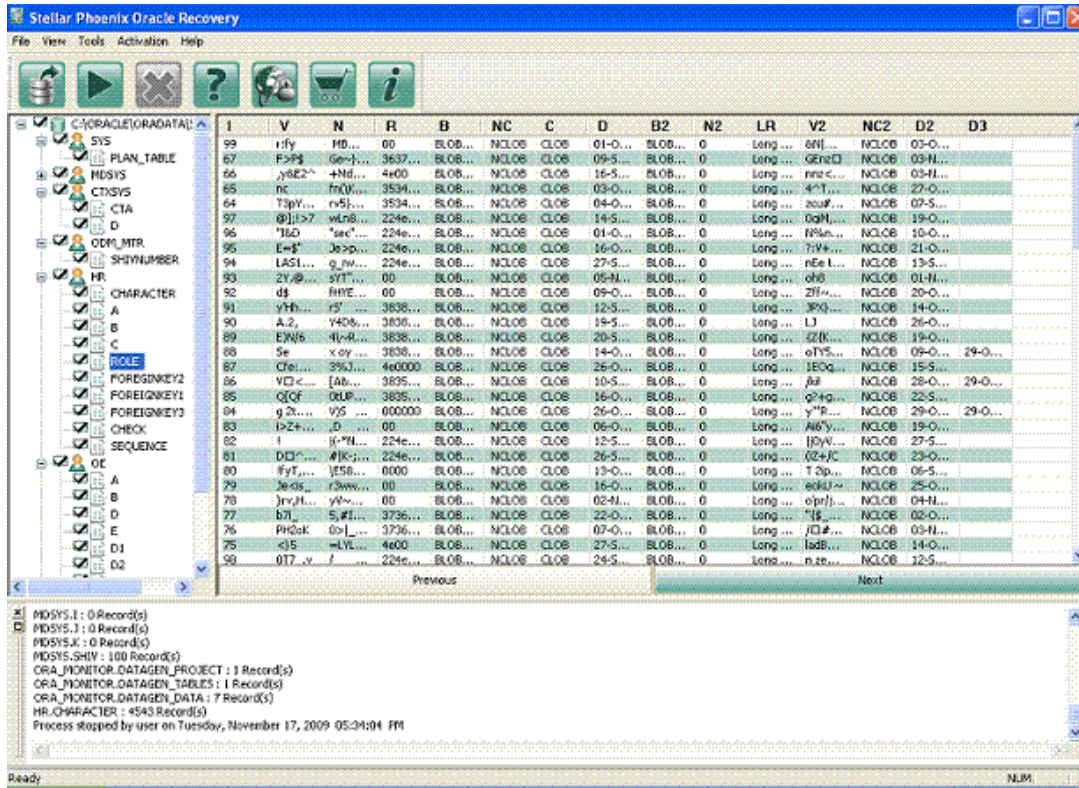
- Select System01.dbf file
- Click OK button to start scanning process.



Scanning and Saving Database

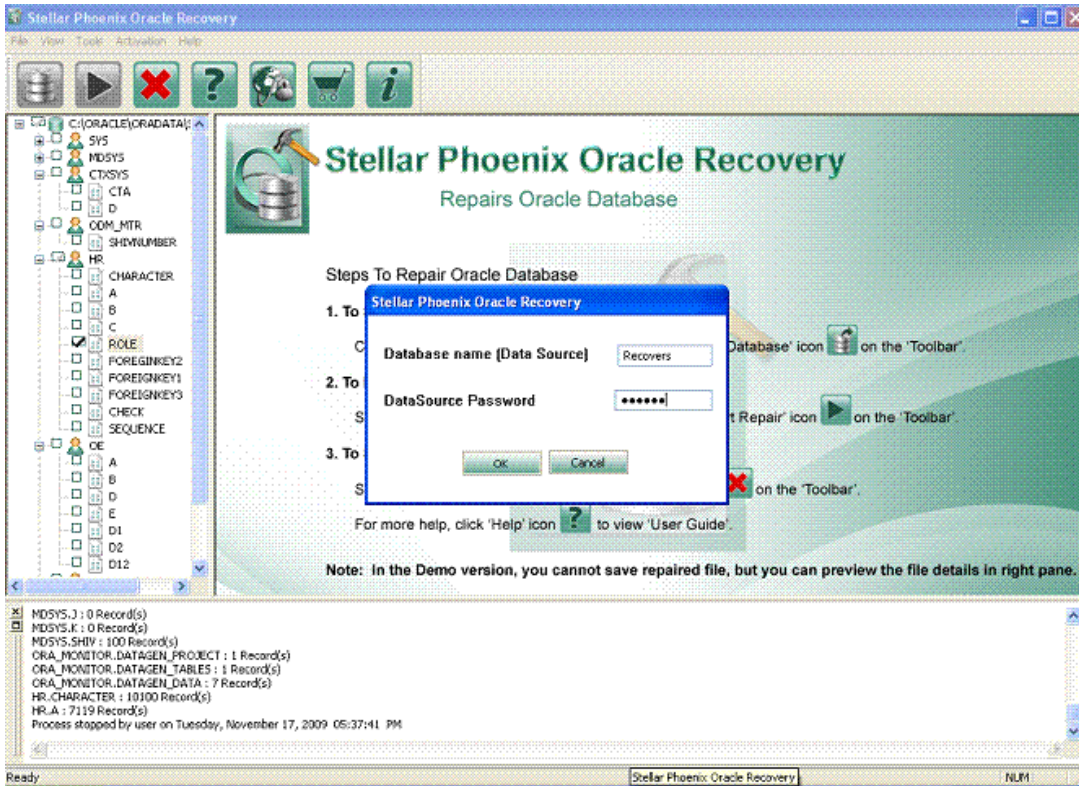
Stellar Phoenix Oracle Recovery scans selected database and lists all recoverable tables in a tree view on left frame of software window.

You can view content of tables by selecting the particular table in the tree view. You can view the status of other components of database (e. g. stored procedures, views, triggers, synonyms, sequence) in the log created while scanning the corrupted database. Log report is shown in the bottom frame of software window.



To save repaired database you need to follow steps listed below:

- Click 'Start Repair' button in the toolbar.
- A new window pops up. You need to enter the blank database name and password created earlier.
- Click 'OK' to start saving repaired database.



All recoverable data of corrupted database is stored in this new database supplied by you.

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Recovery of Database on a New System

You may need to repair your Oracle 9i database on a new system if something has gone wrong with the Operating System or Oracle 9i has developed some issues.

To make your database usable you need to prepare a new system with Oracle 9i installed on it. After this copy database folder and paste it at a location of your preference in the newly installed system.

Make sure that all table spaces and data related to this database is pasted in this database folder. Once all files are moved to this new system, you need to follow the procedure listed in [Selecting Database](#) and [Scanning and Saving Database](#)



Stellar Phoenix Oracle Recovery

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Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products. You can either Call Us or Go Online to our support section <http://stellarinfo.com/support/>

Support Helpline	
Monday - Friday [24 Hrs. a day]	
USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Online Help

- [Chat Live](#) with an Online technician
- Search in our extensive [Knowledge Base](#)
- [Submit Ticket](#) (If our Knowledge Base does not answer your question)
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)
- [Download Documents](#) on Product Usage (For Registered members only, i. e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)



About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line

Data Recovery

Widest range of data recovery software that help you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

Most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com